

## **PAYMENT POLICY FOR BHAWANI'S DENTAL CARE**

It is our policy at Bhawani's Dental Care to give patients full information about the cost of their dental work before any treatment is undertaken.

A written estimate and treatment plan will be provided for all patients at the beginning of treatment. If the cost of treatment changes, we will inform you.

**You may pay for your dental care by cash or credit/debit card or finance for amounts over £500.**

### **TERMS OF PAYMENT**

- 1) Our policy is that patients will be given a signed written copy of the treatment plan with costs which would be itemised with breakdown of costs.
- 2) Once treatment and the costs have been agreed, we will ask for payment in the following way:
- 3) If treatment is completed in one visit e.g. a filling, hygiene, X-rays and examination, then the total cost will need to be paid on the day of completion.
- 4) If treatment is carried out over several appointments then payments for individual treatments will need to be paid **in full** on day of completion of that treatment. This is true even when that individual treatment forms part of a larger 'course of treatment'. The final balance will need to be paid **in full** on the day of completion of that course of treatment. Patients have the option in such cases to pay half as deposit at the beginning of treatment and the remaining half on the day of completion of treatment.
- 5) For treatments which requires laboratory work, for example crowns, bridges, veneers etc we would request half payment on the day of teeth preparation and the remaining balance will need to be paid **in full** on the day of completion. **Regrettably no treatment will be provided on credit.**
- 6) Dentures will normally require 4 appointments although if you are having other treatments done they may well be incorporated in some of these appointments. We would ask that you pay half the cost of the denture on the 1st appointment and the balance **in full** on the day the denture is fitted on the last appointment.
- 7) Patients who are having Invisalign or Clear Correct aligner treatment will be provided with a written treatment plan with costs asked to pay in two stages. A deposit of **£200** will be requested before Clincheck appointment which is **non refundable** and on the day of approving clincheck the final balance will be requested **in full or via finance application**. If patient wants finance to fund Invisalign or Clear Correct aligner treatment, this has to be secured before approving clincheck. The dentist or treatment co-ordinator will discuss the finance option and arrange the finance application.
- 8) Patients who are having Implant Treatment, a full written treatment plan with cost estimate will be provided and payment will be requested in three stages, a **non refundable** deposit of **£100** will be requested to secure the appointment for placement of the implant and on the day of Implant placement the remaining balance for the implant placement will be requested **in full**. Three months later when the crown or bridge is made and fitted, the total fee for the crown or bridge will be requested **in full** on day of completion. Regrettably no treatment will be provided on credit. If patient would like finance to fund Implant treatment, this has to be secured and in place before the implant placement. The dentist or treatment co-ordinator will discuss the finance options and arrange the finance application for the patient.

9) For facial aesthetic treatment such as Botox, Fillers & PRGF treatments, a **non refundable** advance payment of **£75** will be requested to secure the appointment and the balance will need to be paid **in full** on the day of treatment.

10) For Enlighten teeth whitening treatment a payment of **£199** will be requested on 1st appointment and the remaining **£200** will be requested on 2<sup>nd</sup> appointment. Treatment is then completed in surgery on the 3rd appointment.

**10) All treatment can be paid for in full at the beginning of treatment if the patient chooses.**

11) Regrettably no treatment will be provided in credit and all balance of payments will need to be paid in full on day of completion of treatment. **If you do not have funds available or means to pay for your treatment on the day of your appointment it will regrettably be rescheduled. This is unfortunately due to increasing numbers of patients who are in negative credit with the practice. Please do not be offended if we have to reschedule your appointment as this is only a preventative measure against those who deliberately fail to make payments.**

12) We have a policy to check in advance on the day of treatment that patients have adequate funds and means to cover for the payments for the treatments patients are about to receive. In the unfortunate event funds or means are not available on the day, regrettably the appointment will be rescheduled.

13) In the very rare event that an account is unpaid and if payment is not forthcoming even after reasonable efforts to collect payment, the matter will be referred to a debt collection agency of our choice (see also our Data Protection Privacy Notice).

**' I (Patients Name) CONFIRM THAT I HAVE READ AND FULLY UNDERSTOOD THE PAYMENT POLICY OF BHAWANI'S DENTAL CARE AND I AGREE TO COMPLY WITH THIS PAYMENT POLICY'.**

Patient Name :

Patient Signature:

Date :

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